

Qualification Structure: Vehicle Recovery

	KEY: M = Mandatory Units O = Optional Units	Level 1 -	Level 2 - Operator	Level 3 – Senior Technical Operator	Level 4 – Supervisory Technical Operator
Unit Ref	Unit Title				
	Generic Units				
G1	Contribute to Housekeeping in Motor Vehicle Environments	M	M	M	M
G2	Reduce Risks to Health and Safety in the Motor Vehicle Environment	M	M	M	M
G3	Maintain Working Relationships in the Motor Vehicle Environment	M	M	M	M
G4	Use of hand tools and equipment in Motor Vehicle Engineering	M	M	M	M
G11	Supervisory Skills			O	M
G12	Developing Staff			O	M
G13	Business Management				O
G14	Monitor Procedures to Control Risks to Health and Safety	M	M	M	M
G15	Work with Others to Improve Customer Service			O	M
	Technical Units				
RR03	Assess and Secure the Roadside Situation		M	M	M
RR04	Remove and Transport Light Vehicles		M	M	M
RR05	Recover Light Vehicles Using Advanced Winching Techniques			M	
RR06	Remove and Transport Heavy Vehicles		M	M	M
RR07	Recover Commercial Vehicles Using Advanced Winching Techniques			M	
RR08	Recover, remove and transport Motorcycles		O	O	O
RR10	Incident Manager for Motor Vehicles			M	
RR11	Customer Service for Emergency Motor Vehicle Operators		M	M	M
RR12	Basic Motor Vehicle Diagnostic Testing		O	O	
RR15	Basic Motor Vehicle Repairs		O	O	
			+1 optional unit	+2 optional units	+ 1 optional unit